

## IMPORTANT RULES & REGULATION FOR ROOM GUESTS

When visiting Dreamworld Family Resort, please ensure that below mentioned rules & regulations are strictly followed:

1. Outside Food and Beverages are strictly prohibited inside the rooms or any other part of the Dreamworld Family Resort.
2. Slippers (Open Chappals) are not allowed for male members/guests or visitors / room guests.
3. Servants/Maids/Ayas etc. are not allowed beyond nanny's room.
4. Drivers/Chauffeurs will be restricted to Guests Parking Area adjacent to main entrance gate/Staff Café
5. Armed Guards/Ammunition/Fire Arms are not allowed inside Resort Premises.
6. Ladies / Girls are requested to wear T-Shirts, Caps and Nylon Tights for Sliding and Swimming (Compulsory). No Scratch-able items to be worn by ladies on Water Slides i.e. Hair Bands, Hair Clips, Hair Pins, Earrings, Bangles, Jewelry, Watches, Glasses/Spectacles, Rings etc.
7. Swimming costumes (Shorts only) for men should not have Zips or Metal / Steel attachments. Shalwar suits, Bermuda, t-shirts, vests, tops, trousers and Jeans are prohibited while using any water facility other than boating.
8. Shorts and wet clothes are not allowed in Restaurants / Nest.
9. The Dreamworld Management shall under no circumstances be liable or responsible for any accident, loss to life or property that may occur in any manner whatsoever due to any reason whatsoever to any and all of the Room guests / members / guests or any other visitors which may occur within the premises of Dreamworld Family Resort.
10. Changing of dress /swimming costume in open areas and all other areas other than designated changing rooms is (Strictly) prohibited.
11. Persons suffering from heart (Cardiac), skin, Back Problem or any other disease or pregnant women are strictly forbidden to use water slides, any water activity or any other hyper motion activity such as Go-Karts, Bikes, Horse Riding, Electronic Skates etc. Children below the age of 10 (ten) must be accompanied by their parents or parents' authorized persons while using any facility or service provided by Dreamworld Family Resort.
12. Do not give any valuables to any staff members. Members /Guests / Visitors / Room guests are responsible for their valuables. Room guests may use the lockers provided within the Rooms for safe-keeping their valuables, at their own sole responsibility. For assistance on how to use these lockers Room guests may refer to instructions given adjacent to these lockers or may contact the Chalets Reception.
13. Only Authorized Families, individuals and/or groups are allowed to use the facilities at the Resort including the Chalets.
14. Please do not Make Arguments with Resort Staff. In case of any difficulty/ complain please contact Resort Administrator, a PRO, Chief Security, Front Desk or Chalets Reception immediately.
15. Members, their families, guests, visitors or any other person staying in the rooms must be dressed in neat, clean, ironed presentable clothes when roaming around the Resort.
16. Chalets bookings are allowed only on advance payment on cash or against credit card for members and their guests. Without advance no booking is confirmed and Dreamworld Ltd. has the right to allot these chalets to others against such bookings.
17. Please inform us at least 72 hours prior to the check-in date if there is any change or cancellation of the booking. Failing which will result in your deposit being adjusted.
18. Credit facility will be available for corporate clients provided prior confirmation of booking has been given to Dreamworld Ltd. by the concerned company in writing.
19. In case of corporate booking, at least one credit card authorization will be required. If the company fails to honor its commitment of payment, Dreamworld Ltd. has the right to charge this amount on those credit cards.
20. Please note that it is the sole responsibility of the Room guest and/or visitors / members / guest accompanying them in case of an adult; and parents or guardian in case of a child that all the rules, instructions, guidelines, etc mentioned in here and those at various facilities points at the Resort and anywhere else should be strictly followed and adhered to.
21. Room Guests should bring their original CNICs/Passports at the time of arrival. Recently married couples should also bring copies of their proof of marriage, if their CNIC / Passport are not upto date.
22. Member's presence with guests in compulsory. Conduct / discipline of guests are responsibility of the host.
23. Only valid license holders are allowed to drive vehicles/bikes at desert safari at per point q.
24. **CARRYING AND/OR CONSUMPTION OF LIQUOR OR ANY ALCOHOLIC DRINK AND/OR BEING UNDER INFLUENCE OF ALCOHOL WHILE VISITING OR STAYING AT THE RESORT OR WHILE USING ANY OF ITS FACILITIES INCLUDING ROOMS OR CABANAS AND/OR INDULGENCE OR INVOLVEMENT IN ANY UNETHICAL OR ILLEGAL ACTIVITY IS STRICTLY PROHIBITED. ROOM GUESTS AND ALL VISITORS ARE VEHEMENTLY REQUESTED TO ADHERE TO THIS RULE. IN CASE OF VIOLATION, ROOM GUESTS / VISITORS MAY BE REQUESTED OR EVEN FORCED TO LEAVE THE RESORT PREMISES IMMEDIATELY, IF FELT NECESSARY BY THE DREAMWORLD MANAGEMENT OR SECURITY STAFF WITHOUT ANY CLAIM, COSTS OR LIABILITY AGAINST DREAMWORLD LTD. OR DREAMWORLD EMPLOYEES.**
25. **UNMARRIED COUPLES ARE STRICTLY NOT ALLOWED TO SHARE A ROOM UNLESS PROOF OF DIRECT BLOOD-RELATION IS PROVIDED. ROOM GUESTS AND ALL VISITORS ARE VEHEMENTLY REQUESTED TO ADHERE TO THIS RULE. DREAMWORLD MANAGEMENT AND STAFF RESERVES THE RIGHT TO DEMAND TO CHECK CNIC / PASSPORT OR ANY OTHER OFFICIAL IDENTIFICATION DOCUMENT OF ANY AND ALL ROOM GUESTS TO VERIFY THE IDENTITY AND CONFIRM DIRECT BLOOD - RELATIONS BETWEEN THE GUESTS STAYING WITHIN A ROOM. ALL ROOM GUESTS MUST COOPERATE WITH THE STAFF IN ALL SUCH MATTERS. IN CASE OF VIOLATION OF THIS RULE OR ANY OF ITS PART, ROOM GUESTS/VISITORS MAY BE REQUESTED OR EVEN FORCED TO LEAVE THE RESORT PREMISES IMMEDIATELY, IF FELT NECESSARY BY THE DREAMWORLD MANAGEMENT OR SECURITY STAFF WITHOUT ANY CLAIM, COSTS OR LIABILITY AGAINST DREAMWORLD LTD. OR DREAMWORLD EMPLOYEES.**
26. Rights of admission and permission for usage of any or all facilities and/or services are strictly reserved by Dreamworld Management.
27. We strive our utmost to maintain, and keep operational, all our facilities and equipments at the best possible levels. However, as they contain many mechanical, electrical and electronic parts in addition to others, they may at times break-down or fail to operate appropriately, which may force the Dreamworld Management to temporarily shut down or make unavailable temporarily or permanently a specific facility or equipment due to repair, break- down and/or permanent failure, etc., without prior announcement or notice. Any visitor and/or the user of any such facility will hold no claim against the Dreamworld Management in case of any such break-downs, failures and/or announced or un- announced shutdowns, even in the case of committed facilities, services or equipments. Subject to Karachi Jurisdiction.